



London Borough
of Hounslow

Hounslow Early Help Offer for Schools

Progress update for Headteachers, January 2019

“Early help is everyone’s business.”

Schools' thoughts on developing the Hounslow Early Help Offer

Greater clarity about what early help means in Hounslow and the role of schools.

A clearer offer of interventions for families and better information to access these quickly and easily.

A named point of contact as our first port of call for guidance

Improved information-sharing and communication between agencies, especially at points of transition.

More training and resources for early help available to staff

Clearer pathways when families do not meet the threshold for social care

New webpages for Hounslow Early Help Offer now live

Find us on the
Family Services
Directory – or
Google 'Hounslow
early help'

Early Help Offer and Safeguarding

[View all in this category](#)

Search

[For families with children
aged 0-5](#)

[For families with children
aged 5-11](#)

[For families with children
aged 11-16](#)

[For families with children
aged 16+](#)

What is the Hounslow Early Help Offer?

The Hounslow Early Help Offer is a collection of services which aim to provide effective support to families as soon as difficulties start, to prevent them from getting worse. These services cover a range of areas, from parenting to health to education to support for teenagers. Your school, nursery or GP will also be able to help.

Practitioners in these services will discuss with you what is working well in your family and where you need extra support. They will help you to move forward and to access additional services where these may be able to help.

Some of the services available through the Early Help Offer require a [Child & Family Assessment/Notification Safeguarding Form \(CFAN\)](#) to be completed before any involvement begins. Other services within Early Help may have their own referral form or procedure.

[View the collection of services available through Early Help and their referral routes.](#)

If you have self-referred to a service in the Early Help Offer and are unsure whether you have been accepted, please contact the service to enquire. Alternatively, the practitioner who referred you for support will be your point of

Related Links

[Family Support](#)
[Preventing children from harm](#)

Hounslow Early Help Services

Please use the links below to find out more about the services in the Hounslow Early Help Offer. Services listed will show whether a [CFAN](#) referral is needed to access the service.

This page remains under development. Please check back regularly for updates to services within the Hounslow Early Help Offer.

[Family Support & Parenting](#)



[Early Years Support \(0-5\)](#)



[Youth Support](#)



[Health & Emotional Wellbeing](#)



[Learning & Participation](#)



[Domestic & Sexual Violence](#)

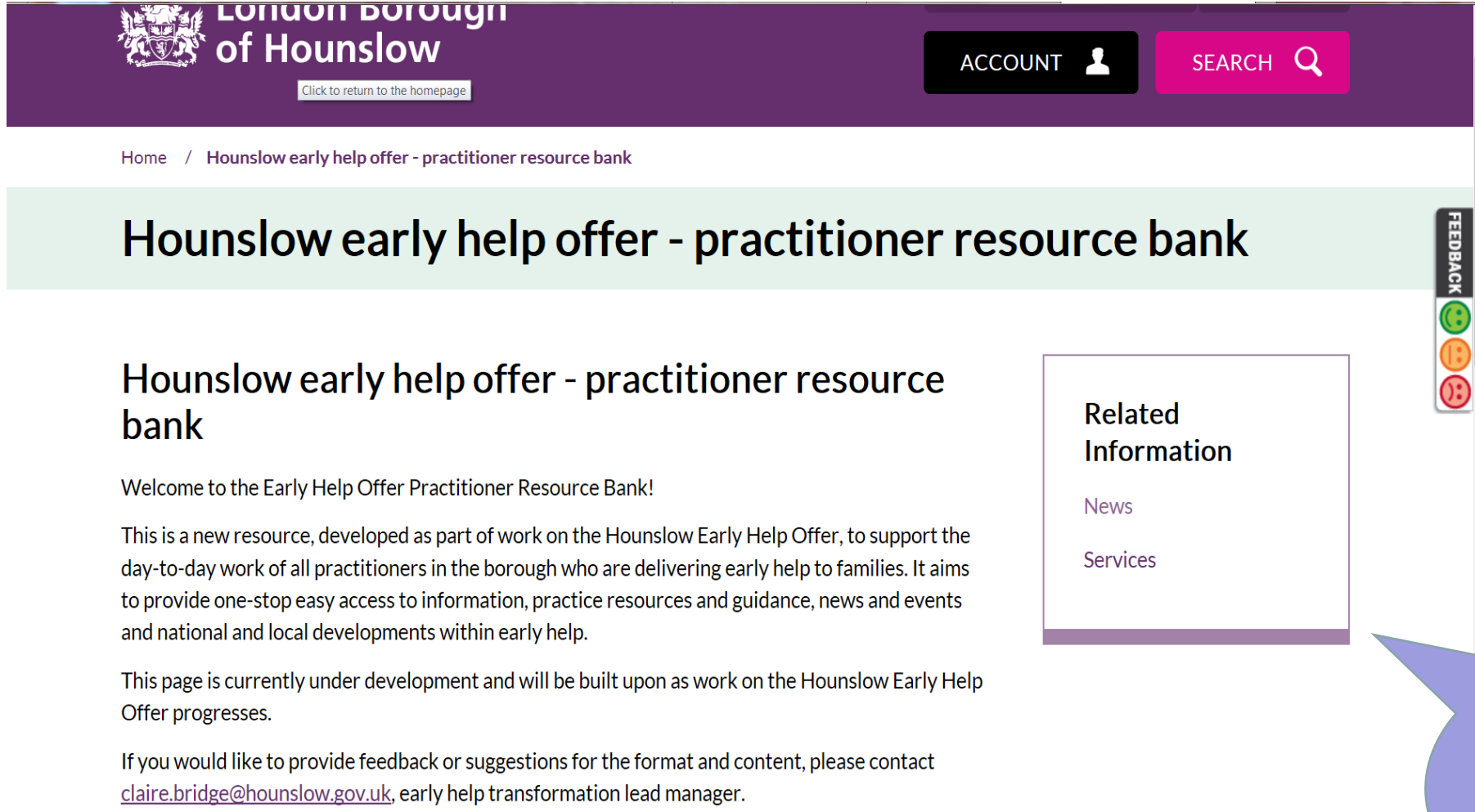


[Anti-social behaviour](#)



London Borough
of Hounslow


New online early help resource bank for staff - coming soon...




The screenshot shows the website for the Hounslow early help offer - practitioner resource bank. The header features the London Borough of Hounslow logo and name, a 'Click to return to the homepage' link, an 'ACCOUNT' button with a user icon, and a 'SEARCH' button with a magnifying glass icon. The breadcrumb trail reads 'Home / Hounslow early help offer - practitioner resource bank'. The main heading is 'Hounslow early help offer - practitioner resource bank'. The content area includes a sub-heading 'Hounslow early help offer - practitioner resource bank', a welcome message, a description of the resource bank, a note about the page being under development, and contact information for feedback. A 'Related Information' sidebar lists 'News' and 'Services'. A vertical 'FEEDBACK' button with three icons is on the right. A speech bubble points to the feedback button.

London Borough
of Hounslow

[Click to return to the homepage](#)

ACCOUNT 

SEARCH 

Home / Hounslow early help offer - practitioner resource bank

Hounslow early help offer - practitioner resource bank

Hounslow early help offer - practitioner resource bank

Welcome to the Early Help Offer Practitioner Resource Bank!




This is a new resource, developed as part of work on the Hounslow Early Help Offer, to support the day-to-day work of all practitioners in the borough who are delivering early help to families. It aims to provide one-stop easy access to information, practice resources and guidance, news and events and national and local developments within early help.

This page is currently under development and will be built upon as work on the Hounslow Early Help Offer progresses.

If you would like to provide feedback or suggestions for the format and content, please contact claire.bridge@hounslow.gov.uk, early help transformation lead manager.

Related Information

- [News](#)
- [Services](#)

FEEDBACK   

Let us know views on what staff would find helpful to have accessible online!

Community Action Partnership Panel – Feltham pilot



All Feltham schools
welcome to join us!

- Meets fortnightly – chaired by Reach Academy
- Brings together schools and agencies to work on action plans local families
- Cases which are below the threshold for social care but are 'stuck' or require a co-ordinated multi-agency response
- Element of CPD at each meeting
- Provides an early help support network for school staff working with families and provides easier access to conversations with agencies
- First response pathway for families with emerging need

Streamlining early help referrals, assessments and plans

We are looking for ways to achieve:

One single referral form which gives access into any service within the Early Help Offer.

One single inter-agency Early Help Family Plan format - Assessment, Plan, Review, Closure – used consistently by all practitioners delivering early help.

One single record providing the full overview of early help information and work for families.

A single electronic system, with a single family record for early help, which can be accessed by all agencies.

Hounslow Early Help Hub – potential for:

2 year pilot to be developed and implemented in liaison with schools

Early help training, coaching, events and networking opportunities

Named point of contact for each school providing consultation and guidance

Support to embed Team Around the Family and partnership working frameworks

Hounslow Early Help Hub

Coordination of early help activity in the borough

Development of tracking mechanisms

Oversight of trends and themes. Data analysis and quality assurance. Performance and impact.

Expanded interventions offer: Mental Health

Susie O'Neill

**Senior Joint Commissioning Manager- Children & Young
People**



Summary



- **Hounslow has been selected as a Trailblazer site** for the Children and Young People's Mental Health Green Paper, which aims to improve early intervention in mental health in the school setting.
- **Establishing 2 Mental Health Support Teams (MHSTs)**, one East and one West, with each team **working directly with CYP in schools and colleges**, providing evidence-based interventions, group work and guided self-help.
- Schools and colleges **directly refer into the service**.
- Building on **Hounslow's Tier 2 Mental Health Offer** including:
 - the Mental Health in Schools pilot
 - the Child Wellbeing Practitioner Programme
 - providing the additional workforce capacity to deliver a sustainable model for Hounslow.
- Will help to **plug the current gap in the Hounslow's mental health support offer**, with current resource disproportionately skewed towards higher levels of provision, leading to long waits for 'Tier 2 CAMHS' and few young people accessing **low-level mental health support**.



Timeline

Date	Action
September 18	Bid submitted to NHS England
December 18	Trailblazer sites announced; initial engagement with schools via Breakfast Briefing and Schools Bulletin
January 19	Recruitment and induction of new staff
February 19	Training begins
March 19	Trainees start to make links with schools and take referrals
March-November 19	Ongoing engagement with schools and young people to develop the service model and mobilise the service
December 19	Service is fully operational

What do we need from you?

From December 2019 the service will be fully operational and all schools will be able to make referrals, but we need engagement from schools during the training year to **help shape the model:**

- How will school staff make referrals and access consultation?
- How do we provide a targeted offer to the highest needs schools and a universal offer to all schools?
- Where should the teams be based and how should their time be allocated so that they have a visible presence in schools but also enough time to see young people?

We will be **working with a core group of schools** who have expressed interest in the project and will continue to update all schools through the bulletin and briefing sessions. Any other ideas welcome!

Expanded interventions offer:

Children affected by Domestic Abuse

Keryn Jalli

Community Safety Officer, Violence against Women & Girls and
Hate Crime

Expanded interventions offer – Domestic Violence

Direct link for
schools into the
social care
system

Specialists allocated to
schools, providing
therapeutic
interventions with
children and non-
abusive parents

Additional
Let's Talk
Programmes

Children Affected by Domestic Abuse Project

Free resources
and briefings to
schools

Free domestic
abuse training
to education
professionals

New Child
Therapy
service for
Hounslow
Children

Contacts

Claire Bridge - Interim Early Help Transformation Lead

Claire.bridge@Hounslow.gov.uk

Susie O'Neill – Children's Senior Joint Commissioning Manager

Susie.oneill@nhs.net

Keryn Jalli – Community Safety Officer, Violence against Women & Girls and Hate Crime

keryn.jalli@Hounslow.gov.uk